

# **FPL DSM Contractor Portal**

# User Guide to Become a Participating Independent Contractor (PIC)

# – Application Status –



## DSM Contractor Portal User Guide for PICs

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#### Overview

Once an application to **Become a PIC** has been submitted, users will be able to see the status of their application and/or make necessary updates.

This user guide provides instructions on how to access the application via the FPL DSM Contractor Portal located on FPL.com.

The FPL DSM Contractor Portal, powered by Salesforce, is a secure collection of information and applications.

#### **Application Status**

**Directions:** Use the steps below to check on the status of an application and/or make necessary updates.

**Reminder:** Please ensure you have the Application Reference Number available in order to locate the application.

Step		Action
	<ul> <li>Access the Track App</li> <li>Refer to the table below</li> <li>Select Next once req</li> </ul>	blication Status link ow for sections to complete uired fields are completed
	Аррі	•. ication Status
	Application Status	
	B <sup>*Tax</sup> C	D/SSN IX ID SSN I'm not a robot
1	Next	
	Section	Items to enter
	A. Application Reference Number	Enter the application reference number
	B. Tax ID/SSN	Enter either the Tax ID or SSN used when completing the application
	С. САРТСНА	Confirm you are not a robot by selecting the CAPTCHA check box

		Action
•	Review the <b>Status</b> and a Jse the table below to de	any applicable <b>Remarks</b> etermine next steps based on the Status displayed
	•	O     Document Resubmission
	Document Resubmission	
	Status Documentation Error	
	Remarks License document is not readable	
		h
	Please upload the following documents before exiting than 2MB. Allowed file types include: jpg. jpg. jpg.	ng this process. Upload one document per section - files must be less gpdf.
	New Vendor Package	Upload Files
	▲ Upload Files Or drop files	House Number jpg S2 KB
	Insurance Document      ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①     ①	License Document  t Upload Files  t of 1 file upbaded  Done
		House Number.jpg
	Contract	Other Documents
	T Opload Files Or drop files	L upioad Files Ur drop files

Status	Next steps
Pending	No action needed – application is pending review
In Progress	No action needed – application is under review
Documentation Error	<ul> <li>One or multiple documents had errors</li> <li>Refer to the remarks sections to identify which document(s) had the error</li> <li>Complete the <b>Resubmit Documents</b> section by reuploading the document(s) identified</li> <li>Select <b>Submit</b></li> </ul>
	<b>Reminder:</b> File format allowed for upload include JPG, JPEG, PNG and PDF. Additionally, files must be less than 6MB.
Rejected	<ul> <li>No action needed – application has been rejected</li> <li>Refer to the Remarks sections for details</li> </ul>
	<b>Note:</b> If applicable, a new application can be resubmitted via the <b>Become a PIC</b> option.

Step	Action		
	If reuploading the document(s), a Thank you page will display Important: The request number will remain the same.		
3	Thank You Thank You Thank you for submitting the required documents. The updated documents will be reviewed and the status of your application will be updated. To view the status of your application visit: Application Status Page		

#### **Next Steps**

If the application was resubmitted, it will be reviewed by the **FPL Program Specialist** and an email will be provided either confirming access to the FPL PIC Portal or requesting additional information.