

**FPL****Electric Service Standards**

DATE

06-07-24

PREPARED BY

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**Delivery Assurance -
Design Support****II. GENERAL****II: 1 of 15****II. GENERAL****A. Early Notification and Coordination**

FPL - As used in these Standards, the word "FPL" represents FPL Company or any employee properly qualified to represent FPL Company.

Customer - For the purpose of these Standards, the word "Customer" represents any present or prospective user of FPL's electric service, or any person or entity representing him, such as the architect, engineer, electrical contractor, land developer, or builder, etc.

Contacting FPL - FPL maintains offices throughout its service area. New extensions of electric facilities to serve customers, or modifications to existing electric facilities, are generally handled by FPL's Construction Department. Information concerning a specific installation should be requested by the Customer from FPL's nearest Construction office. Locations are listed at the end of this section. **Early Contact** with FPL is **necessary** to ensure provision of electric service in as timely a fashion as possible.

Close coordination is necessary throughout the planning and construction stages by FPL and the Customer, or those representing him. Particular attention shall be given to the scheduling of the construction of paved areas and the various sub grade installations of the several utilities.

FPL strives to supply its Customers' needs for electric service as efficiently, reliably and economically as possible. Although this publication provides many of the guidelines concerning FPL's character of service and policies, it is not possible to document all the detailed information the Customer may require. **This publication is not intended to replace direct communication with FPL.** Contact with FPL during the **early** stages of the Customer's design is **strongly** encouraged to avoid misunderstanding, delays, and unnecessary expense.

A Notification of New Construction form is available upon request for use by the Customer to facilitate the exchange of information between FPL and the design professionals on large projects.

B. Application for Electric Service

Application for electric service shall be well in advance of the date service will be required. All matters pertaining to the use of electric service should be discussed with FPL at that time. Depending on the service requested, a standard written agreement between the Customer and FPL may be required. Depending on the type of premise or load being served, any or all of the following Information may be required of the Customer:

1. Exact location of premise to be served (i.e., site plan, recorded plat, street address, lot, block number and legal description of property)
2. Size of air conditioning, heating, water heating, cooking, etc; type and voltage of other motor load, number of phases, horsepower; street lighting, traffic signals, etc.
3. Mechanical plans, electrical plans, elevations, etc.
4. Utility (water, sewer, gas, etc.) plans, paving & drainage plans, landscaping plans
5. Any special or unusual requirements

Every reasonable effort will be made by FPL to reach a prompt and mutually satisfactory arrangement with the Customer regarding the characteristics of the service to be furnished and the designated point of delivery.



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C. Availability of Desired Type of Electric Service

Contact with FPL **early** in the Customer's planning stage is **strongly** encouraged to determine availability of service at any location, FPL's standard type of service for the load to be served, and the designated point of delivery. If the standard type of service does not meet the Customer's requirements, FPL will consider supplying the requested type of service, subject to availability, providing the manner of use does not jeopardize the quality of service to others. It may be necessary for the Customer to compensate FPL for any incremental costs of supplying such service. If special FPL equipment is needed, adequate time shall be allowed to obtain it.

Written information concerning availability and character of service for any desired location will be supplied by FPL. FPL will not be responsible for mistakes resulting from information given orally.

Contact with FPL **early** in the Customer's design stage is essential so that engineering, material procurement, and job scheduling may be performed in a manner conducive to providing timely service to the customer. Any change in plans that is likely to affect the electric service should be communicated to FPL at once. Failure to do so may result in unnecessary delays and/or expense.

D. Contributions by Customer

Throughout these standards, references are made to customer Contributions In Aid of Construction (CIAC), whereby the customer pays for a portion of the requested service. In all cases, ownership of the requested facility remains with FPL, and payments are required **well in advance** of FPL's construction, allowing for proper scheduling. Contact your FPL representative concerning the "timing" of the payment. Withholding payment until the latter stages of a project's development may cause unnecessary delays and added expense to the Customer.

In the event trenching and conduit are involved, the customer may provide the trench and/or install the FPL provided PVC conduit, where mutually agreed upon by the customer and FPL. The Customer will receive a credit, as determined by FPL, for such work. The amount of the credit is limited to the total amount of CIAC that is due. Typically, the credit will be granted after the work has been inspected by FPL and, in the case of customer installed conduit, after FPL pulls the cable. Coordinate with FPL service planner to ensure conduit is inspected before backfill.

E. Rights of Way and Easements

The customer shall furnish and record satisfactory rights of way and easements, including legal descriptions of such easements and all survey work associated with producing legal descriptions of such easements, as required by and at no cost to FPL before FPL commences construction. Only the unaltered FPL standard form 3722 will be accepted for easements. Before FPL starts construction, these rights of way and easements shall be cleared by the customer of trees, tree stumps and other obstructions that conflict with construction, staked to show property corners and survey control points, graded to within six inches of final grade, with soil stabilized. In addition, the customer shall provide stakes showing final grade along the easement. Such clearing and grading shall be maintained by the customer during construction by FPL.

Where plats are concerned, FPL requests the plat be presented before recording so provisions for easements can be included on the plat. This will minimize, if not eliminate, future costs associated with producing, securing, and recording the easement(s).

When building additions to existing structures, care shall be taken not to encroach upon FPL's easements. Violation of FPL's granted easements may result in legal consequences to the building owner. FPL should be contacted early in the design and planning stage in order to determine if changes to FPL's existing easement are required.

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1. FPL's individual electric metering requirements are set forth in Florida Administrative Code 25-6.049, which states in sections (5) through nine (9):

(5) Individual electric metering by the utility shall be required for each separate occupancy unit of new commercial establishments, residential buildings, condominiums, cooperatives, marinas, and trailer, mobile home and recreational vehicle parks. However, individual metering shall not be required for any such occupancy unit for which a construction permit was issued before, and which has received master-metered service continuously since January 1, 1981. In addition, individual electric meters shall not be required:

(a) In those portions of a commercial establishment where the floor space dimensions or physical configuration of the units are subject to alteration, as evidenced by non-structural element partition walls, unless the utility determines that adequate provisions can be made to modify the metering to accurately reflect such alterations;

(b) For electricity used in central heating, ventilating and air conditioning systems, or electric back up service to storage heating and cooling systems;

(c) For electricity used in specialized-use housing accommodations such as hospitals, nursing homes, living facilities located on the same premises as, and operated in conjunction with, a nursing home or other health care facility providing at least the same level and types of services as a nursing home, convalescent homes, facilities certificated under Chapter 651, F.S., college dormitories, convents, sorority houses, fraternity houses, and similar facilities;

(d) For lodging establishments such as hotels, motels, and similar facilities which are rented, leased, or otherwise provided to guests by an operator providing overnight occupancy as defined in paragraph (8)(b);

(e) For separate, specially-designated areas for overnight occupancy, as defined in paragraph (8)(b), at trailer, mobile home and recreational vehicle parks and marinas where permanent residency is not established;

(f) For new and existing time-share plans, provided that all of the occupancy units which are served by the master meter or meters are committed to a time-share plan as defined in Chapter 721, F.S., and none of the occupancy units are used for permanent occupancy.

(g) For condominiums that meet the following criteria:

1. The declaration of condominium requires that at least 95 percent of the units are used solely for overnight occupancy as defined in paragraph (8)(b) of this rule;

2. A registration desk, lobby and central telephone switchboard are maintained; and

3. A record is kept for each unit showing each check-in and check-out date for the unit, and the name(s) of the individual(s) registered to occupy the unit between each check-in and check-out date.

(6) Master-metered condominiums.

(a) Initial Qualifications – In addition to the criteria in paragraph (5)(g), in order to initially qualify for master-metered service, the owner or developer of the condominium, the condominium association, or the customer must attest to the utility that the criteria in paragraph (5)(g) and in this subsection have been met, and that any cost of future conversion to individual metering will be the responsibility of the customer, consistent with subsection (7) of this rule. Upon request and reasonable notice by the utility, the utility shall be allowed to inspect the condominium to collect evidence needed to determine whether the condominium is in compliance with this rule. If the criteria in paragraph (5)(g) and in this subsection are not met, then the utility shall not provide master-metered service to the condominium.

(b) Ongoing Compliance – The customer shall attest annually, in writing, to the utility that the condominium meets the criteria for master metering in paragraph (5)(g). The utility shall establish the date that annual compliance materials are due based on its determination of the date that the criteria in paragraphs



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(5)(g) and (6)(a) were initially satisfied, and shall inform the customer of that date before the first annual notice is due. The customer shall notify the utility within 10 days if, at any time, the condominium ceases to meet the requirements in paragraph (5)(g).

(c) Upon request and reasonable notice by the utility, the utility shall be allowed to inspect the condominium to collect evidence needed to determine whether the condominium is in compliance with this rule.

(d) Failure to Comply – If a condominium is master metered under the exemption in this rule and subsequently fails to meet the criteria contained in paragraph (5)(g), or the customer fails to make the annual attestation required by paragraph (6)(b), then the utility shall promptly notify the customer that the condominium is no longer eligible for master-metered service. If the customer does not respond with clear evidence to the contrary within 30 days of receiving the notice, the customer shall individually meter the condominium units within six months following the date on the notice. During this six month period, the utility shall not discontinue service based on failure to comply with this rule. Thereafter, the provisions of Rule 25-6.105, F.A.C., apply.

(7) When a structure or building is converted from individual metering to master metering, or from master metering to individual metering, the customer shall be responsible for the costs incurred by the utility for the conversion. These costs shall include, but not be limited to, any remaining undepreciated cost of any existing distribution equipment which is removed or transferred to the ownership of the customer, plus the cost of removal or relocation of any distribution equipment, less the salvage value of any removed equipment.

(8) For purposes of this rule:

(a) “Occupancy unit” means that portion of any commercial establishment, single and multi-unit residential building, or trailer, mobile home or recreational vehicle park, or marina which is set apart from the rest of such facility by clearly determinable boundaries as described in the rental, lease, or ownership agreement for such unit.

(b) “Overnight Occupancy” means use of an occupancy unit for a short term such as per day or per week where permanent residency is not established.

(9)(a) Where individual metering is not required under subsection (5) and master metering is used in lieu thereof, reasonable apportionment methods, including sub-metering may be used by the customer of record or the owner of such facility solely for the purpose of allocating the cost of the electricity billed by the utility. The term “cost” as used herein means only those charges specifically authorized by the electric utility’s tariff, including but not limited to the customer, energy, demand, fuel, conservation, capacity and environmental charges made by the electric utility plus applicable taxes and fees to the customer of record responsible for the master meter payments. The term does not include late payment charges, returned check charges, the cost of the customer-owned distribution system behind the master meter, the customer of record’s cost of billing the individual units, and other such costs.

(b) Any fees or charges collected by a customer of record for electricity billed to the customer’s account by the utility, whether based on the use of sub-metering or any other allocation method, shall be determined in a manner which reimburses the customer of record for no more than the customer’s actual cost of electricity.

(c) Each utility shall develop a standard policy governing the provisions of sub-metering as provided for herein. Such policy shall be filed by each utility as part of its tariffs. The policy shall have uniform application and shall be nondiscriminatory.

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- (1) Conjunctive billing means totalizing metering, additive billing, plural meter billing, conjunctive metering, and all like or similar billing practices which seek to combine, for billing purposes, the separate consumptions and registered demands of two or more points of delivery serving a single customer.
- (2) A single point of delivery of electric service to a user of such service is defined as the single geographical point where a single class of electric service, as defined in a published rate tariff, is delivered from the facilities of the utility to the facilities of the customer.
- (3) **Conjunctive billing shall not be permitted.** Bills for two or more points of delivery to the same customer shall be calculated separately for each such point of delivery.
- (4) A customer operating a single integrated business* under one name in two or more buildings and/or energy consuming locations may request a single point of delivery and such request shall be complied with by the utility providing that:
 - (a) Such buildings or locations are situated on a single unit of property; or
 - (b) Such buildings or locations are situated on two or more units of property which are immediately adjoining, adjacent or contiguous; or
 - (c) Such buildings or locations are situated on two or more units of property, which are immediately adjoining, adjacent or contiguous except for intervening streets, alleys or highways.

In all cases arising in sub-paragraph (a), (b), or (c), it shall be the customer's responsibility to provide the electrical facilities necessary for distributing the energy beyond the single delivery point [or pay to FPL a monthly rental fee for FPL-owned facilities beyond the meter].

*The word "business" as used in this section shall be construed as including residences and educational, religious, governmental, commercial, and industrial operations.

H. Electrical Inspections and Connection of Service

When a Customer's electrical installation has been completed, it shall be inspected by the local electrical inspector to ensure compliance with the National Electrical Code and such local rules that may apply. FPL cannot energize new service installations until such inspection has been made, and until formal notice from the inspecting authority has been received by FPL.

I. Customer Responsibility for Safety and Adequacy of Wiring

Electric service is rendered to the Customer with the understanding that he will not use any appliance or device which is not properly constructed, controlled and protected, or that may adversely affect service rendered to him or other Customers. FPL shall reserve the right to discontinue or refuse service to any apparatus or device, which in its opinion, may adversely affect the service to any other Customer or utility or that may be of an improper or unsafe type (FAC 25-6.105), even if the inspection, as mentioned in paragraph "H" above, has been received by FPL. However, FPL assumes no responsibility whatsoever for any portion of the Customer's wiring installation, FPL depends upon the local inspecting authority to ensure the adequacy of the wiring on the customer's premise.

Compliance with the National Electrical Code, National Electrical Safety Code and local codes ensures that the installation conforms to recognized minimum safe practices. It is the responsibility of the Customer to comply with all Code requirements.



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The Customer shall decide whether additional capacity should be provided for future load growth. In general, FPL recommends that an adequate margin for load growth be provided.

J. Access to FPL Facilities

Access to the Customer's premise shall be provided for the purpose of reading meters, installing, maintaining, inspecting or removing FPL's property, and other purposes incident to performance under or termination of FPL's agreement with the Customer, and in such performance, FPL or its representatives shall not be liable for trespass.

All employees of FPL who may have business on the Customer's property are required to identify themselves as FPL employees upon request. If anyone representing himself as an employee of FPL cannot produce identification, FPL is to be notified at once.

K. Load Balance

To prevent overloading the service conductors and transformer coils, the Customer's electrical load shall be properly balanced on the service entrance conductors and service equipment.

On 120/240 volt, four wire delta services, the conductor identified as high voltage to ground, commonly known as the "high leg" or "power leg", shall only be used to feed into a three phase load circuit and shall not be used as a phase to ground conductor.

L. Customer Owned Generators

Customer owned generators should have the exhaust be a minimum of 15' away from all FPL equipment including all underground equipment and any openings to vaults.

1. Standby Generator

In some cases, the Customer may wish to provide an emergency 60 hertz generator to supply a portion, or all, of his electric service in the event of failure of FPL's service.

In such cases, the Customer shall provide a transfer device which meets the National Electrical Code and is listed and labeled by a Nationally Recognized Test Lab (NRTL), such as U.L., to a standard equal to U.L. 1008 Transfer Switch Equipment, or listed and labeled to one of the following;

- U.L. 67 Panel boards
- U.L. 98 Enclosed switches
- U.L. 891 Switchboards

AND, the device is also labeled as "Suitable for use as transfer equipment in accordance with article 702 of the NEC" or similar verbiage indicating that it can be used as transfer equipment. Note: the second label, referring to the using the device as transfer equipment, will not have a U.L. mark on the label, but still meets U.L. by the existence of the first label. This switch shall be provided by the customer and shall disconnect the Customer's service equipment from FPL's lines before connecting it to the emergency generator.

Batteries intended for backup support should also adhere to the guidelines specified in ESS Distributed Generation XIII – Section C

2. Parallel Generation and Cogeneration

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FPL approval is required where the Customer is considering the use of Cogeneration (the simultaneous production in one facility of electricity and other useful forms of energy such as steam or heat) or small power producer generation (i.e., those using renewable resource fuel sources) if it is to connect to FPL's system. Consult with FPL for further details.

Customers considering the installation of generating equipment intended to supply a portion or all of their electric service, shall consult with FPL regarding the design, installation and the operation of this generating equipment. Momentary parallel generation is limited to 100ms maximum. Generation other than cogeneration and small power producers shall not operate in parallel with FPL's systems without proper protective equipment for the interconnection as outlined by FPL. The Customer's system design shall be submitted for review and approval by FPL before any connection is made. The Customer is responsible for the full cost of any modifications to FPL's facilities necessary to accommodate the Customer's system.

Caution: FPL shall be consulted before any type of generating or communications equipment is installed and connected to any circuit which is or could be fed from FPL's distribution system.

M. Unauthorized Attachments

FPL prohibits any attachments to its poles or other equipment unless specifically authorized by agreement. Such attachments include, but are not limited to fences, banners, signs, clotheslines, basketball backboards, antennas, placards, political posters or any advertising matter. FPL prohibits attachments to electricity meters such as power monitoring devices, shielding to prevent RF communication, and locking devices to prevent utility access. FPL will remove unauthorized attachments without notice. Meter sockets and Customer's electric service risers are not to be attached to FPL poles, except where permitted by FPL.

Customer owned secondary capacitors, surge arresters, **90 degree meter socket adaptors** or photovoltaic system interconnects may not be installed inside or outside the meter socket or connected to FPL's conductors. It is suggested these devices be installed in, or adjacent to, the customer's disconnect panel(s) on the load side of the main line switch. Meter socket base bypass switches, such as generator interconnection devices, may not be installed inside or outside the meter socket, refer to section "L" above for generator connection requirements. Also, external grounding bars and other devices are not allowed to be attached to the outside of the meter enclosure.

FPL forbids any work on or access to any of its facilities without authorization.

N. Continuity of Service

FPL strives to furnish reliable, dependable service at a reasonable cost. It cannot guarantee service continuity, however, and provides service in accordance with standards set forth in its Electric Tariff. Some Customers may have equipment which cannot tolerate an occasional interruption. They may wish to invest in a standby system which will supply uninterrupted power upon failure of FPL's service, or when transient interruptions occur. Some computer based systems are sensitive to short voltage spikes or dips on the normal 60 hertz voltage wave. Very short interruptions caused by a fast opening and closing of an FPL circuit breaker may also affect these systems. These transients are unavoidable on a distribution system serving many and varied customer loads and subject to the natural elements. The Customer should consider these conditions as part of his electric service environment. He should choose equipment which can operate satisfactorily in this environment or purchase suitable power conditioning equipment such as an uninterruptible power supply.

O. Conservation Programs



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FPL offers conservation incentive programs to help customers reduce energy costs. While helping customers manage electricity more efficiently, FPL reduces the purchase of expensive fuel oil and delays power plant construction, thus reducing costs. Customers can obtain conservation incentive information by calling the phone number listed on their electric bill.

P. Contacting FPL

FPL Customer Service may be contacted 24 hours a day by calling the number on the bottom of your bill or the number in your local phone book. Contact regarding new construction and changes in service requirements (service changes) should be directed to your local FPL Construction Service Planning Office which is open during normal business hours. The following pages list FPL's Construction Service Planning Offices and the approximate areas they serve.

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(BROWARD AND DADE COUNTIES)**

North Broward Construction Services
Pompano Service Center
330 S.W. 12th Avenue
Pompano Beach, FL 33069
(954) 956-2014 Fax: (954) 956-2020

North of Commercial Blvd to the Palm Beach County
Line

Central Broward Construction Services
Wingate Service Center
3020 N.W. 19th Street
Fort Lauderdale, FL 33111
(954) 717-2072 Fax: (954) 717-2118
(954) 717-2093 – Disco/Reco Only

East of the Turnpike: south of Commercial Blvd &
north of Griffin Road; **East of I-95:** to Intracoastal
Waterway between Dania Cutoff Canal to Griffin Rd;
West of the Turnpike: south of Commercial Blvd &
north of I-595

South Broward Construction Services
Gulfstream Service Center
4000 Davie Road Extension
Hollywood, FL 33024
(954) 442-6352 Fax: (954) 442-6340

East of Turnpike: south of Griffin Rd to the Dade
County Line less section between I-95 and
Intracoastal, Dania Cut-Off Canal to Griffin Rd;
West of Turnpike: south of I-595 to the Dade
County Line

North Dade Construction Services
North Dade Service Center
5106 N.W. 159 Street
Miami Lakes, FL 33014
(305) 626-7600 Fax: (305) 626-7600

West of I-75, from 215th St to 135th St west of NW
27th Ave & from 215th St to 79th St east of NW 27th
Ave to the intracoastal water way. Including Carol
City, Golden Beach, Sunny Isles, Aventura, North
Miami, North Miami Beach, Opa-Locka, Miami
Lakes, Miami Shores, El Portal & Biscayne Park

West Dade Construction Services
West Dade Service Center
6195 NW 82nd Avenue
Miami, FL 33166
(305) 599-4000 Fax: (305) 599-4014

The area bounded by SW 40th St. (Bird Rd) from
Florida's Turnpike to SW 57th Ave, north to 8th St
(Calle Ocho) from the west to Douglas Rd (NW 37th
Ave), north along Lejuene (NW 42nd Ave) to NW
36th St from the west to SE 8th Ave, north to NW
135th St (Gratigny Pkwy) the I-75 to NW 27th Ave,
north to Broward County line from the west to I-75

Central Dade Construction Services
Central Service Center
122 SW 3rd Street
Miami, FL 33130
(305) 377-6001 Fax: (305) 377-6010

The area bounded by East of SW 57th Ave between
SW 72nd ST and SW 8th ST; East of 37th Ave,
between SW 8th St and NW 36th St; East of NW
27th Ave between NW 36th St and NW 79th St;
including Key Biscayne, Miami Beach, North Bay
Village, and Surfside/Bal Harbor up to 132nd St

South Dade Construction Services
Richmond Service Center
14250 SW 112th Street
Miami, FL 33186
(305) 387-6650 Fax: (305) 387-6651

West of SW 117th AVE and South of Coral Way
(SW 26th ST)
Between SW 117th AVE and SW 57th AVE – South
of Bird Road (SW 40TH ST)
East of SW 57th AVE and South of Sunset DR (SW
72nd ST)



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WEST COAST (WEST OF LAKE OKEECHOBEE FROM MANATEE COUNTY SOUTH)

Manatee County

Manasota Construction Services
Whitfield Service Center
1253 12th Ave E
Palmetto, FL 34221
(941) 927-4278 Fax: (941) 723-4444

Manasota Construction Services
Clark Service Center
5657 McIntosh Road
Sarasota, FL 34233
(941) 927-4251 Fax: (941) 927-4266

Toledo Blade Construction Services
Toledo Blade Service Center
2245 Murphy Court
North Port, FL 34286
(941) 423-4851 Fax: (941) 423-4839

Naples Construction Services
Gladiolus Service Center
15834 Winkler Road
Fort Myers, FL 33908
(239) 353-6090 Fax: (239) 415-1350

Naples Construction Services
Golden Gate Service Center
4105 15th Avenue SW
Naples, FL 34116
(239) 353-6010 Fax: (239) 353-6092

Sarasota County, South to Alligator Creek in Venice

South of Alligator Creek in Venice, Boca Grande, Englewood, Gulf Cove, Placida, and Rotonda, El Jobean, North Port, Port Charlotte, Warm Mineral Springs, Arcadia, Deep Creek, Harbor Heights, Lehigh, Labelle, and Punta Gorda, Babcock Ranch

Lee County

North of Colonial Blvd, east to I-75 then south to Daniels Rd along East side of I-75.

North side of Daniels Rd through a portion of Lehigh Acres and Buckingham. SR 80 from the Lee County line to Oxbow at Port Labelle and SR 29 from SR 78 to Keri Road, plus in Glades County, CR 731 to CR 720 to Muse and then along CR 720 to the Charlotte County line and SR 29 to SR 78 and then along SR 78 to Old Moorehaven Road.

Lee County

In Ft. Myers, from South side of Colonial Blvd to North Side of Corkscrew Rd.

Lee and Collier Counties

From South of Corkscrew Road to North of the Marco Island Bridge

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(NORTH OF BROWARD/PALM BEACH COUNTY LINE)**

North Florida Construction Services
Nassau Service Center
56905 Griffin Road
Callahan, FL 32011
1-800-462-0561 Fax: 1-800-631-2996

Callahan, Fernandina Beach, Hilliard and Yulee;
Nassau County

North Florida Construction Services
Lake City Service Center
2618 NE Bascom Norris Dr
Lake City, FL 32055
1-800-462-0561 Fax: 1-800-631-2996

Houston, Lake City, Live Oak, Olustee, and
Wellborn;
Columbia and Suwannee County

North Florida Construction Services
Starke Service Center
351 Colley Road
Starke, FL 32091
1-800-462-0561 Fax: 1-800-631-2996

Bryceville, Hampton, Kingsley Lake, Lake Butler,
Lawtey, Macclenny, Penney Farms, Raiford,
Sanderson, Starke, and Waldo;
Baker, Bradford, Clay and Union Counties

North Florida Construction Services
St. Augustine Service Center
303 Hastings Road
St. Augustine, FL 32084
1-800-345-2503 or (904) 824-7615
Fax: (904) 824-7620

St. Johns County south of CR 210, south of
Guana State Park on A1A, plus small portions of
Northern Flagler County

North Florida Construction Services
Palatka Service Center
2900 Catherine Street
Palatka, FL 32177
1-800-345-2503 or (904) 824-7615
Fax: (904) 824-7620

Town of Hawthorne, Putnam County, a portion
of St. Johns County and a small portion of
Flagler County

Central Florida Construction Services
Flagler Service Center
5910 East Highway 100
Palm Coast, FL 32164
(386) 322-3420 Fax: (386) 586-6444

Flagler County and Volusia County north of SR
40

Central Florida Construction Services
Port Orange Service Center
3000 Spruce Creek Road
Port Orange, FL 32119
(386) 322-3420 or 3428 Fax: (386) 322-3444

Daytona Bch, Daytona Bch Shores, Edgewater,
Holly Hill, Oak Hill, Ormond Beach south of SR
40, Port Orange, S. Daytona, Volusia County
area around New Smyrna Beach

Central Construction Services
Sanford Service Center
2626 West S.R. 46
P.O. Box 2149
Sanford, FL 32772
1-800-741-1424 Fax: (407) 328-1910

Chuluota, Geneva, Sanford Area and small
portions of Deltona, Heathrow, Lake Mary and
Oviedo



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NORTHEAST COAST (Cont.) (NORTH OF BROWARD/PALM BEACH COUNTY LINE)

Brevard Construction Services
Brevard Service Center
9001 Ellis Road
Melbourne, FL 32904-1056
(321) 726-4801 or (800) 577-1156
Fax: (321) 726-4880

Brevard County

Treasure Coast Construction Services
Walton Service Center
1050 S.E. Brandon Circle
Port St. Lucie, FL 34952
(772) 337-7049 or (800) 343-7941
Fax: (772) 337-7099

Midway road (St. Lucie County) south to
Roosevelt bridge in Stuart, includes Port St.
Lucie, Jensen Beach and Hutchinson Island
from Jensen Causeway to St. Lucie Power Plant

Treasure Coast Construction Services
Okeechobee Service Center
825 N.E. 34 Avenue
Okeechobee, FL 34972
(772) 337-7049 or (800) 343-7941
Fax: (863) 467-3716

Okeechobee, Indiantown west of Martin Power
Plant, Port Mayaca west of the bridge,
Whispering Pines, Fort Drum, Brighton
Reservation, Buckhead Ridge, portions of
Glades and Highlands counties

Treasure Coast Construction Services
St. Lucie Service Center
3301 Orange Avenue
Fort Pierce, FL 34947
(772) 337-7049 or (800) 343-7941
Fax: (772) 489-6224

Indian County Line south to Midway Road, Fort
Pierce (St. Lucie County), includes Sebastian,
Fellsmere, Wabasso, Vero Beach, and Fort
Pierce

Treasure Coast Construction Services
Stuart Service Center
4406 SW Cargo Way
Palm City, FL 34990
(772) 337-7049 or (800) 343-7941
Fax: (772) 223-4221

South of Roosevelt Bridge in Stuart to Jonathon
Dickinson State Park in Hobe Sound, Palm City,
Jupiter Island, Indiantown east of Martin Power
Plant, Port Mayaca east of the bridge, and
Hutchinson Island south of Jensen Causeway

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**Delivery Assurance -
Design Support****II. GENERAL****II: 13 of 15****NORTHEAST COAST (Cont.)
(NORTH OF BROWARD/PALM BEACH COUNTY LINE)**

West Palm Beach Construction Services
Jupiter Service Center
100 Delaware Avenue
Jupiter, FL 33458
(561) 575-6340 Fax: (561) 575-6333

North of Blue Heron Blvd and north of Beeline
Hwy to the Martin County Line

West Palm Beach Construction Services
West Palm Beach Service Center
810 Charlotte Avenue
West Palm Beach, FL 33401
(561) 616-1601 or 1602 Fax: (561) 616-1625

Lake Worth Road north to Blue Heron Blvd, east
of Florida's Turnpike in West Palm Beach

West Palm Beach Construction Services
Royal Palm Beach Service Center
500 Business Park Way
Royal Palm Beach, FL 33411
(561) 616-1601 Fax: (561) 790-5075

South of Beeline Hwy, west of Florida's
Turnpike, north of Lake Worth and Lantana
Roads and east of the L-8 and L-40 Canals

Boca Raton Construction Services
Boynton Service Center
9329 South Military Trail
Boynton Beach, FL 33436
(561) 742-2000 Fax: (561) 742-2016

Lake Worth Road south to the north side of
Atlantic Avenue

Boca Raton Construction Services
Boca Raton Service Center
21400 Powerline Rd
Boca Raton, FL 33433
(561) 479-4553 Fax: (561) 479-4588

Atlantic Avenue south to the Broward County
Line

Boca Raton Construction Services
Belle Glade Service Center
1318 W. Avenue A
Belle Glade, FL 33430
(561) 992-5907 Fax: (561) 992-5915

From the Martin County line south to the
Broward County line and from the Industrial
canal (just east of Clewiston) west to the 20 mile
bend on State Road 80



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Distribution Engineering

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FPL NORTHWEST (WEST OF GULF/CALHOUN COUNTY, INCLUDING JACKSON COUNTY)

Pensacola Construction Services
Pine Forest Service Center
9220 Pine Forest Rd
Pensacola, FL 32534
(850) 429-2600

Escambia County South of McDavid

Pensacola Construction Services
Milton Service Center
5120 Whiting Field Blvd
Milton, FL 32570
(850) 429-5482

Santa Rosa County North of Yellow River, South
of Allentown, and West of Harold

Pensacola Construction Services
Gulf Breeze Service Center
3090 Hwy 98 East
Gulf Breeze, FL 32561
(850) 505-5482

Santa Rosa County South of Yellow River, West
of Fox Den Dr

Fort Walton Construction Services
Crestview Service Center
1655 South Fredon Blvd
Crestview, FL 32536
(850) 689-4627

North Okaloosa and Walton County.
Highway 85 North of Duke Field to Old Bethel
Rd and from Crestview east to Defuniak Springs
and Ponce de Leon

Fort Walton Construction Services
Destin Service Center
34854 Emerald Coast Pkwy
Destin, FL 32541
(850) 244-4763

From Marler Bridge in Okaloosa County to W
Hewitt Rd in Walton County

Fort Walton Construction Services
Fort Walton Beach Service Center
140 Hollywood Blvd SW
Fort Walton Beach, FL 32549
(850) 244-4780

East from Fox Den Drive in Navarre (Santa
Rosa County) to Okaloosa Island in Okaloosa
County and South of Lewis Turner Blvd and
Eglin Air Force Base

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**FPL NORTHWEST (Cont.)
(WEST OF GULF/CALHOUN COUNTY, INCLUDING JACKSON COUNTY)**

Fort Walton Construction Services
Niceville Service Center
1057 E John Sims Pkwy
Niceville, FL 32578
(850) 244-4743

From VPS Airport east to Niceville and North of
Rocky Bayou Bridge on SR 20

Panama City Construction Services
Panama City Service Center
1230 East 15th St
Panama City, FL 32405
(850) 872-3212

Cities of Panama City, Lynn Haven, Springfield,
Parker, Callaway and other unincorporated
areas of Bay county; south of Pamela Ln on
Hwy 231, west of CR 43 on Hwy 22 and Tyndall
Air Force Base on Hwy 98.

Panama City Construction Services
Panama City Beach Service Center
12425 Middle Beach Rd
Panama City, FL 32407
(850) 505-5482

West of Hathaway Bridge on Hwy 98 and Point
Washington Wma on Hwy 388; east of Serenoa
Rd on Hwy 98, Brenda Ln on Hwy 30A and
Sunbelt Dr on Steelfield Rd and south of Vinson
Rd on Hwy 79.

Panama City Construction Services
Chipley Service Center
1195 Jackson Avenue
Chipley, FL 32536
(850) 638-0270

Municipalities in Holmes, Jackson and
Washington Counties as well as other
unincorporated areas of these counties including
Chipley, Bonifay, Vernon, Graceville, Carryville.